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APPLICANTS
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**** CONTINUING DATA *****None*****MM**

**** FOREIGN APPLICATIONS *****None*****MM**

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 04/08/2002**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged Allowance <u>Michael J. More</u> MM Examiner's Signature Initials	STATE OR COUNTRY CA	SHEETS DRAWING 6	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 9
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ADDRESS
 32681

TITLE
 Management and control of call center and office telephony assets

FILING FEE RECEIVED 1640	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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